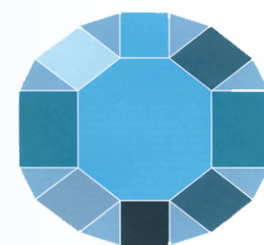


Gemstone™



Ornamental Aluminum Fence

MAINTENANCE MANUAL



NATIONAL FENCE

NFS

SINCE 1985

SYSTEMS, INC.

WWW.NATIONALFENCESYSTEMS.COM

GemstoneTM

Ornamental Aluminum Fence

Gemstone Aluminum Fence Warranty & Maintenance Manual

Limited Lifetime Powder Coated Finish Warranty

GEMSTONE warrants to the original purchaser of the fencing that the electrostatically applied powder coated finish will not crack, chip, or peel under normal use and service conditions.

This warranty does not extend to damage caused by abuse or use other than the normal use for which the product is intended, including but not limited to negligence, alteration, accident, improper installation, abuse, misuse, vandalism, or acts of God. Also excluded from this warranty are points of welding inherent in the style of fence or where requested by the purchaser.

All claims for a breach of this warranty must be submitted to GEMSTONE in writing and must describe the nature of the defect. Claims must be accompanied by a photograph of the defective portion of the fence and a copy of the original installation agreement or invoice. GEMSTONE reserves the right to determine whether a claim is valid.

If the claim is determined to be valid, GEMSTONE shall, at its sole discretion, repair or replace the defective portion of the fence. All removal, shipping, and reinstallation costs are the sole responsibility of the purchaser.

The above constitutes GEMSTONE's complete warranty and the exclusive remedies available with respect to the fencing system.

Warranty Disclaimer & Limitation of Liability

No additional warranties are given, express, statutory, or implied. Any implied warranty of merchantability or fitness for a particular purpose is hereby expressly disclaimed.

GEMSTONE shall not, under any circumstances, be liable for consequential, incidental, or personal injury damages. No person or entity is authorized to modify, change, or supplement this warranty, and any such attempt or other written or implied agreement shall not be valid or binding upon GEMSTONE.

Kolor King® Super Durable Polyester Powder Coating

All Gemstone Aluminum Fencing systems are coated with Kolor King® Super Durable Polyester Powder Coating, a high-performance finish engineered for the harshest outdoor weathering environments.

Formulated for demanding marine and architectural applications, this advanced coating system delivers up to twice the exterior durability of standard powder coatings in terms of gloss retention and color stability.

In addition, Kolor King Super Durable Polyester Powder Coating has demonstrated approximately 30% **improved corrosion resistance** in acid rain environments when compared to standard TGIC polyester powder coatings. This added protection enhances long-term performance while preserving the fence's appearance.

Dirt Buildup & Environmental Exposure

Powder coating is an extremely durable exterior finish; however, no coating is completely immune to environmental exposure. Climate conditions, airborne contaminants, landscaping debris, and everyday outdoor elements can affect the surface over time.

Preventing dirt and debris from accumulating in crevices, joints, and around gate components is essential to maintaining the integrity of the finish. Routine cleaning also helps deter insects and bacteria while extending the life and appearance of the powder coating.

Cleaning Guidelines for Kolor King® Powder Coated Fencing & Gates

To protect the powder coated surface and maintain its finish, clean your fence as needed using gentle, non-abrasive methods:

- Gently wipe the surface with a wet sponge or soft cloth to remove loose dirt and debris. A soft-bristle brush may be used for textured areas or joints.
- For salt residue or more stubborn deposits, use a soft brush and a mild detergent mixed with water.
- Use only detergents that are non-abrasive and free of solvents or petroleum-based chemicals, as these may damage the powder coated surface.
- A helpful guideline: if a detergent is not safe to touch with bare skin and requires gloves, it should not be used on your powder coated fence or gates.
- Rinse thoroughly with lukewarm water to remove all detergent residue.
- Allow the fence to air dry naturally or dry and lightly polish with a clean cloth for a cleaner finish.

Do not use abrasive pads, harsh chemicals, solvent-based cleaners, or pressure washers at close range, as these may damage the coating and could void warranty coverage.

Gemstone Aluminum Fence & Gate Maintenance

Maintenance frequency will vary based on environmental conditions. Coastal regions, high-humidity areas, industrial zones, and locations exposed to road salt or heavy pollution may require more frequent cleaning.

General maintenance recommendations include:

- Inspect fence panels, posts, weld points, and gates periodically for dirt buildup or debris.
- Clean powder coated fencing at least once per year to prevent long-term buildup and preserve appearance.
- Promptly rinse off salt spray, mud, fertilizer, or landscaping chemicals that come into contact with the fence.
- Ensure gate hardware and moving components remain clean and unobstructed.

With minimal routine care, your Gemstone Aluminum Fence will continue to deliver long-lasting strength, corrosion resistance, and refined architectural appearance for many years.

For questions regarding warranty coverage, maintenance recommendations, or service, please contact your authorized Gemstone aluminum fencing installer or dealer.